

Questions to Ask in Meetings

To help you as a Consumer Representative

Where is the evidence (data) for this change or project?

Whose voices aren't being heard and how would you consult those people?

Who else have you consulted about this issue?

How can you help staff get on board with this change or project?

How is this problem solved in other places? Have you done any research?

If we can't do everything what are the most important things to do?

What consumer feedback have you had about this?

How does this improve safety and quality of care for consumers?

What systems are in place to ensure this doesn't happen again or what improvements have you made to ensure it doesn't happen again?

